



QUALITY POLICY

Law Image is an innovative document management company specialising in the legal industry. Law Image strives to be the best provider of document management services in our industry. We aim to continually improve the service we provide to meet our customers' requirements and to produce finished work that we can justifiably be proud of by setting the following strategic objectives:

- Achieve and increase customer satisfaction via reliably and predictably delivering jobs with consistent quality
- Continual improvement of processes
- Develop the skills and knowledge of all of our employees through on-going training and professional development to enable them to reach their full potential
- Continually improve on the quality of our product and the performance of our production team.

We aim to achieve the above by implementing a management system (QMS) that complies with the ISO 9001:2015 Quality Management Standard, and by documenting and reviewing achievement of measurable objectives in relation to the above via our Strategies and Objectives Register and regular QMS management reviews. Our quality management system also includes a commitment to meet the requirements of our customers, as well as legal and regulatory requirements, and to continual improvement of the system and helping to ensure it remains effective.

The policy, organisation and procedures necessary to achieve the required outcomes are described in our Quality Management System.

Only by providing an outstanding service and product quality will we achieve our aims of long-term success and sustained improvements. Through the use of these guiding principles, everyone at Law Image is accountable for fully satisfying our customers by meeting or exceeding their needs and expectations with workable solutions and services.

Bhomik Sharma
Director
Law Image